

GRI* Table

Sect. No.	Sub-Sect. No.	Indicator C = CORE A = ADD	Performance Indicator	Status ^o	Page in Report
1. Strategy and Analysis					
1	1		Statement from the most senior decisionmaker of the organization (e.g., CEO, chair, or equivalent senior position) about the relevance of sustainability to the organization and its strategy	yes	Sustainability Report 3
1	2		Description of key impacts, risks, and opportunities	yes	Annual Report 8–9
2. Organizational Profile					
2	1		Name of the organization	yes	Annual Report Cover
2	2		Primary brands, products, and / or services	yes	Annual Report 14–20
2	3		Operational structure of the organization, including main divisions, operating companies, subsidiaries, and joint ventures	yes	Annual Report 26–29, 37–38, 88–89
2	4		Location of organization's headquarters	yes	Annual Report Cover
2	5		Number of countries where the organization operates, and names of countries with either major operations or that are specifically relevant to the sustainability issues covered in the report	(yes)	Annual Report 86
2	6		Nature of ownership and legal form	yes	Annual Report 39
2	7		Markets served (including geographic breakdown, sectors served, and types of customers / beneficiaries)	yes	Annual Report 86
2	8		Scale of the reporting organization, including: – Number of employees – Net sales (for private sector organizations) or net revenues (for public sector organizations) – Total capitalization broken down in terms of debt and equity (for private sector organizations) – Quantity of products or services provided	yes	Annual Report 55–86
2	9		Significant changes during the reporting period regarding size, structure, or ownership including: – The location of, or changes in operations, including facility openings, closings, and expansions – Changes in the share capital structure and other capital formation, maintenance, and alteration operations (for private sector organizations)	yes	Annual Report 72–75
2	10		Awards received in the reporting period	yes	Sustainability Report 14
3. Report Parameters					
Report Profile					
3	1		Reporting period (e.g., fiscal / calendar year) for information provided	yes	Annual Report Cover
3	2		Date of most recent previous report (if any)	no	
3	3		Reporting cycle (annual, biennial, etc.)	no	
3	4		Contact point for questions regarding the report or its contents	yes	Annual Report Cover Sustainability Report 70

* The GRI (Global Reporting Initiative) is an international organization drawing up generally recognized guidelines for sustainability reporting. This overview shows where the present report gives information on GRI criteria.

^o Status: Information available: yes
Information partly available: (yes)
Not relevant to the Coop: irrelevant / none
Information missing: no

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Report Scope and Boundary					
3	5		Process for defining report content, including: – Determining materiality – Prioritizing topics within the report – Identifying stakeholders the organization expects to use the report	(yes)	Sustainability Report 13, 15–20, 62
3	6		Boundary of the report (e.g., countries, divisions, subsidiaries, leased facilities, joint ventures, suppliers)	yes	Annual Report 86
3	7		State any specific limitations on the scope or boundary of the report	no	
3	8		Basis for reporting on joint ventures, subsidiaries, leased facilities, outsourced operations, and other entities that can significantly affect comparability from period to period and/or between organizations	irrelevant	
3	9		Data measurement techniques and the bases of calculations, including assumptions and techniques underlying estimations applied to the compilation of the Indicators and other information in the report	no	
3	10		Explanation of the effect of any re-statements of information provided in earlier reports, and the reasons for such re-statement (e.g., mergers/acquisitions, change of base years/periods, nature of business, measurement methods)	yes	Annual Report 72–75
3	11		Significant changes from previous reporting periods in the scope, boundary, or measurement methods applied in the report	none	
GRI Context Index					
3	12		Table identifying the location of the Standard Disclosures in the report Identify the page numbers or web links where the following can be found: – Strategy and Analysis 1.1 – 1.2 – Organizational Profile 2.1 – 2.10 – Report Parameters 3.1 – 3.13 – Governance, Commitments, and Engagement 4.1 – 4.17 – Disclosure of Management Approach, per category – Core Performance Indicators – Any GRI Additional Indicators that were included – Any GRI Sector Supplement Indicators included in the report	yes	Internet
Assurance					
3	13		Policy and current practice with regard to seeking external assurance for the report	yes	Annual Report 45, 87
4. Governance, Commitments, and Engagement					
Gouvernance					
4	1		Governance structure of the organization, including committees under the highest governance body responsible for specific tasks, such as setting strategy or organizational oversight	yes	Annual Report 39–45
4	2		Indicate whether the Chair of the highest governance body is also an executive office (and, if so, their function within the organization's management and the reasons for this arrangement)	yes	Annual Report 46–49

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4	3		For organizations that have a unitary board structure, state the number of members of the highest governance body that are independent and / or non-executive members	yes	Annual Report 39–44
4	4		Mechanisms for shareholders and employees to provide recommendations or direction to the highest governance body	yes	Annual Report 44
4	5		Linkage between compensation for members of the highest governance body, senior managers, and executives (including departure arrangements), and the organization's performance (including social and environmental performance)	no	
4	6		Processes in place for the highest governance body to ensure conflicts of interest are avoided	yes	Annual Report 42
4	7		Process for determining the qualifications and expertise of the members of the highest governance body for guiding the organization's strategy on economic, environmental, and social topics	yes	Annual Report 40
4	8		Internally developed statements of mission or values, codes of conduct, and principles relevant to economic, environmental, and social performance and the status of their implementation	yes	Sustainability Report 9
4	9		Procedures of the highest governance body for overseeing the organization's identification and management of economic, environmental, and social performance, including relevant risks and opportunities, and adherence or compliance with internationally agreed standards, codes of conduct, and principles	yes	Annual Report 39–40
4	10		Processes for evaluating the highest governance body's own performance, particularly with respect to economic, environmental, and social performance	yes	Annual Report 42
Commitments to External Initiatives					
4	11		Explanation of whether and how the precautionary approach or principle is addressed by the organization	yes	Sustainability Report 8–14
4	12		Externally developed economic, environmental, and social charters, principles, or other initiatives to which the organization subscribes or endorses	yes	Annual Report Sustainability Report Ongoing in text
4	13		Memberships in associations (such as industry associations) and/or national/international advocacy organizations in which the organization: <ul style="list-style-type: none"> – Has positions in governance bodies – Participates in projects or committees – Provides substantive funding beyond routine membership dues – Views membership as strategic 	yes	Annual Report Sustainability Report Ongoing in text Coop's stakeholders, Internet
Stakeholder Engagement					
4	14		List of stakeholder groups engaged by the organization	yes	Sustainability Report 62
4	15		Basis for identification and selection of stakeholders with whom to engage	yes	Sustainability Report 62
4	16		Approaches to stakeholder engagement, including frequency of engagement by type and by stakeholder group	yes	Sustainability Report 62

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4	17		Key topics and concerns that have been raised through stakeholder engagement, and how the organization has responded to those key topics and concerns, including through its reporting	yes	Sustainability Report Ongoing in text
Performance Indicators > Economic					
Aspect: Economic Performance					
5	EC1	C	Direct economic value generated and distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings, and payments to capital providers and governments	yes	Annual Report 56–85
5	EC2	C	Financial implications and other risks and opportunities for the organization's activities due to climate change	no	
5	EC3	C	Coverage of the organization's defined benefit plan obligations	yes	Annual Report 35, 81–82
5	EC4	C	Significant financial assistance received from government	none	
Aspect: Market Presence					
5	EC5	A	Range of ratios of standard entry level wage compared to local minimum wage at significant locations of operation	yes	Annual Report 34–35
5	EC6	C	Policy, practices, and proportion of spending on locally-based suppliers at significant locations of operation	yes	Sustainability Report 9
5	EC7	C	Procedures for local hiring and proportion of senior management hired from the local community at significant locations of operation	irrelevant	
Aspect: Indirect Economic Impacts					
5	EC8	C	Development and impact of infrastructure investments and services provided primarily for public benefit through commercial, in-kind, or pro bono engagement	yes	Sustainability Report 21–25, 68–69
5	EC9	A	Understanding and describing significant indirect economic impacts, including the extent of impacts	yes	Sustainability Report 21–25, 68–69
Performance Indicators > Environment					
Aspect: Materials					
5	EN1	C	Materials used by weight or volume	no	
5	EN2	C	Percentage of materials used that are recycled input materials	no	
Aspect: Energy					
5	EN3	C	Direct energy consumption by primary energy source	yes	Sustainability Report 52
5	EN4	C	Indirect energy consumption by primary source	no	
5	EN5	A	Energy saved due to conservation and efficiency improvements	yes	Sustainability Report 50–53
5	EN6	A	Initiatives to provide energy-efficient or renewable energy-based products and services, and reductions in energy requirements as a result of these initiatives	yes	Sustainability Report 53
5	EN7	A	Initiatives to reduce indirect energy consumption and reductions achieved	(yes)	Sustainability Report 50–53

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Aspect: Water					
5	EN8	C	Total water withdrawal by source	yes	Sustainability Report 53
5	EN9	A	Water sources significantly affected by withdrawal of water	none	
5	EN10	A	Percentage and total volume of water recycled and reused	irrelevant	
Aspect: Biodiversity					
5	EN11	C	Location and size of land owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	none	
5	EN12	C	Description of significant impacts of activities, products, and services on biodiversity in protected areas and areas of high biodiversity value outside protected areas	none	
5	EN13	A	Habitats protected or restored	none	
5	EN14	A	Strategies, current actions, and future plans for managing impacts on biodiversity	yes	Sustainability Report 24–25, 30
5	EN15	A	Number of IUCN Red List species and national conservation list species with habitats in areas affected by operations, by level of extinction risk	none	
Aspect: Emission, Effluents and Waste					
5	EN16	C	Total direct and indirect greenhouse gas emissions by weight	yes	Sustainability Report 50–53
5	EN17	C	Other relevant indirect greenhouse gas emissions by weight	no	
5	EN18	A	Initiatives to reduce greenhouse gas emissions and reductions achieved	yes	Sustainability Report 50–53
5	EN19	C	Emissions of ozone-depleting substances by weight	no	
5	EN20	C	NOx, SOx, and other significant air emissions by type and weight	no	
5	EN21	C	Total water discharge by quality and destination	no	
5	EN22	C	Total weight of waste by type and disposal method	yes	Sustainability Report 55–57
5	EN23	C	Total number and volume of significant spills	none	
5	EN24	A	Weight of transported, imported, exported, or treated waste deemed hazardous under the terms of the Basel Convention Annex I, II, III, and VIII, and percentage of transported waste shipped internationally	yes	Sustainability Report 57
5	EN25	A	Identity, size, protected status, and biodiversity value of water bodies and related habitats significantly affected by the reporting organization's discharges of water and runoff	none	
Aspect: Products and Services					
5	EN26	C	Initiatives to mitigate environmental impacts of products and services, and extent of impact mitigation	yes	Sustainability Report Ongoing in text
5	EN27	C	Percentage of products sold and their packaging materials that are reclaimed by category	(yes)	Sustainability Report 55–57

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Aspect: Compliance					
5	EN28	C	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations	none	
Aspect: Transport					
5	EN29	A	Significant environmental impacts of transporting products and other goods and materials used for the organization's operations, and transporting members of the workforce	yes	Sustainability Report 54–55
Aspect: Overall					
5	EN30	A	Total environmental protection expenditures and investments by type	no	
Performance Indicators > Human Rights					
Aspect: Investment and Procurement Practices					
5	HR1	C	Percentage and total number of significant investment agreements that include human rights clauses or that have undergone human rights screening	irrelevant	
5	HR2	C	Percentage of significant suppliers and contractors that have undergone screening on human rights and actions taken	yes	Sustainability Report 39
5	HR3	A	Total hours of employee training on policies and procedures concerning aspects of human rights that are relevant to operations, including the percentage of employees trained	no	
Aspect: Non-discrimination					
5	HR4	C	Total number of incidents of discrimination and actions taken	no	
Aspect: Freedom of Association and Collective Bargaining					
5	HR5	C	Operations identified in which the right to exercise freedom of association and collective bargaining may be at significant risk, and actions taken to support these rights	yes	Sustainability Report 39
Aspect: Child Labor					
5	HR6	C	Operations identified as having significant risk for incidents of child labor, and measures taken to contribute to the elimination of child labor	yes	Sustainability Report 39
Aspect: Forced and Compulsory Labor					
5	HR7	C	Operations identified as having significant risk for incidents of forced or compulsory labor, and measures taken to contribute to the elimination of forced or compulsory labor	yes	Sustainability Report 39
Aspect: Security Practices					
5	HR8	A	Percentage of security personnel trained in the organization's policies or procedures concerning aspects of human rights that are relevant to operations	no	

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Aspect: Indigenous Rights					
5	HR9	A	Total number of incidents of violations involving rights of indigenous people and actions taken	none	
Performance Indicators > Labor Practices & Decent Work					
Aspect: Employment					
5	LA1	C	Total workforce by employment type, employment contract, and region	yes	Sustainability Report 62, 65
5	LA2	C	Total number and rate of employee turnover by age group, gender, and region	yes	Sustainability Report 62–66
5	LA3	A	Benefits provided to full-time employees that are not provided to temporary or part-time employees, by major operations	yes	Sustainability Report 62
Aspect: Labor / Management Relations					
5	LA4	C	Percentage of employees covered by collective bargaining agreements	yes	Sustainability Report 62
5	LA5	C	Minimum notice period(s) regarding significant operational changes, including whether it is specified in collective agreements	yes	Sustainability Report 62
Aspect: Occupational Health and Safety					
5	LA6	A	Percentage of total workforce represented in formal joint management-worker health and safety committees that help monitor and advise on occupational health and safety programs	no	
5	LA7	C	Rates of injury, occupational diseases, lost days, and absenteeism, and total number of work-related fatalities by region	yes	Sustainability Report 66
5	LA8	C	Education, training, counseling, prevention, and risk-control programs in place to assist workforce members, their families, or community members regarding serious diseases	(yes)	Sustainability Report 45
5	LA9	A	Health and safety topics covered in formal agreements with trade unions	(yes)	Sustainability Report 62
Aspect: Training and Education					
5	LA10	C	Average hours of training per year per employee by employee category	yes	Sustainability Report 66
5	LA11	A	Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings	yes	Sustainability Report 62–66
5	LA12	A	Percentage of employees receiving regular performance and career development reviews	no	
Aspect: Diversity and Equal Opportunity					
5	LA13	C	Composition of governance bodies and breakdown of employees per category according to gender, age group, minority group membership, and other indicators of diversity	yes	Sustainability Report 66
5	LA14	C	Ratio of basic salary of men to women by employee category	no	

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Performance Indicators > Product Responsibility					
Aspect: Customer Health and Safety					
5	PR1	C	Life-cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services categories subject to such procedures	yes	Sustainability Report 43
5	PR2	A	Total number of incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts of products and services, by type of outcomes	none	
Aspect: Product and Service Labeling					
5	PR3	C	Type of product and service information required by procedures, and percentage of significant products and services subject to such information requirements	no	
5	PR4	A	Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labeling, by type of outcomes	no	
5	PR5	A	Practices related to customer satisfaction, including results of surveys measuring customer satisfaction	yes	Sustainability Report 67
Aspect: Marketing Communications					
5	PR6	C	Programs for adherence to laws, standards, and voluntary codes related to marketing communications, including advertising, promotion, and sponsorship	no	
5	PR7	A	Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship, by type of outcomes	no	
Aspect: Customer Privacy					
5	PR8	A	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data	no	
Aspect: Compliance					
5	PR9	C	Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services	none	
Performance Indicators > Society					
Aspect: Community					
5	S01	C	Nature, scope, and effectiveness of any programs and practices that assess and manage the impacts of operations on communities, including entering, operating, and exiting	irrelevant	
Aspect: Corruption					
5	S02	C	Percentage and total number of business units analyzed for risks related to corruption	no	
5	S03	C	Percentage of employees trained in organization's anti-corruption policies and procedures	no	
5	S04	C	Actions taken in response to incidents of corruption	none	

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Aspect: Public Policy					
5	S05	C	Public policy positions and participation in public policy development and lobbying	yes	Sustainability Report Ongoing in text
5	S06	A	Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country	none	
Aspect: Anti-Competitive Behavior					
5	S07	A	Total number of legal actions for anti-competitive behavior, anti-trust, and monopoly practices and their outcomes	none	
Aspect: Compliance					
5	S08	C	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations	none	